

Course Unit	nit Management			Field of study	Nursing	
Master in	Medical-Surgical Nursing caring for the person in critical stage			School	School of Health	
Academic Year	2023/2024	Year of study	1	Level	2-1	ECTS credits 3.0
Туре	Semestral	Semester	1	Code	5064-762-1105-00-23	
Workload (hours)	81	Contact hours			C - S 5 solving, project or laboratory; TC	E - OT - O - Fieldwork; S - Seminar; E - Placement; OT - Tutorial; O - Other

Name(s) of lecturer(s) Eugénia Maria Garcia Jorge Anes

### Learning outcomes and competences

At the end of the course unit the learner is expected to be able to:

- Manage and lead in an effective and efficient units / health services. Take responsibility for the management and leadership of general nursing care and specialized.
- Promote continuous improvement of the quality of nursing care.
   Being pomotor agent of change.

#### Prerequisites

Before the course unit the learner is expected to be able to: No applicable

#### Course contents

Management and leadership. Health organizations. Human resource management in nursing. Management of material resources. Information systems in healthcare organizations. Quality Management. Responsibility in health / nursing. Health planning

# Course contents (extended version)

## 1. Management and leadership

- Administration
- Leader and Chief
   Human Relations and Conflict Management
- Health organizations
   SPA, EPE, USF, ACES, ULS, REDES C. C. , S. Mental
   Decentralization of health care
- 3. Human resource management in nursing Management Models - Endowment safe in nursing
- 4. Management of material resources

- The provisioning
   Models of stock management
   Models of stock management
   Information systems and networks
   Depring our part partners
  - Decision support systems

- Decision support systems
  Quality Management
  Indicators of structure, process and outcome
  Processes of continuous quality improvement
  Quality standards of nursing care OE
  Responsibility in health / nursing
  Health planning
  Health planning concepts
  Objectives of planning
  Levels of Planning Normative. Strategic. Tactical. Operational

## Recommended reading

- Tappen, R. M. (2005). Liderança e Administração em enfermagem: conceitos e prática. 4ª Ed. Loures: Lusociência.
   Rego, G. & Nunes, R. (2010). Gestão da Saúde. Lisboa: Prata & Rodrigues.
   Mezomo, J. (2001). Gestão da qualidade na saúde. Manole. S. Paulo.
   DR-Regulamento n. º 533/2014. NORMA PARA O CÁLCULO DE DOTAÇÕES SEGURAS DOS CUIDADOS DE ENFERMAGEM. Diário da República, 2. ª série, N. º 233, 2 de dezembro de 2014. 30247-30254
   Sherman, F., Goodman, A. C. & Miron, S. (2013). The economics of health and health care. Boston: Pearson

## Teaching and learning methods

Theoretical classes, group dynamics and the analysis and discussion of texts. Realization accompanied by works according to the thematic focus specific. Self-directed study based on detailed description of learning outcomes and competencies

#### Assessment methods

- Normal avaliationn (Regular, Student Worker) (Final)

   Practical Work 70% (written work with oral presentation)
   Intermediate Written Test 30% (Test)

   Exam (Regular, Student Worker) (Supplementary, Special)

   Final Written Exam 100% (Exam of overall assessment)

# Language of instruction

Portuguese

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_	Electronic validation			
	Eugénia Maria Garcia Jorge Anes	Matilde Delmina da Silva Martins	Hélder Jaime Fernandes	Adília Maria Pires da Silva Fernandes
Г	26-11-2023	11-12-2023	11-12-2023	11-12-2023