

| Course Unit      | nit Management                                                   |               |   | Field of study | Nursing                                       |                                                                                 |
|------------------|------------------------------------------------------------------|---------------|---|----------------|-----------------------------------------------|---------------------------------------------------------------------------------|
| Master in        | Medical-Surgical Nursing caring for the person in critical stage |               |   | School         | School of Health                              |                                                                                 |
| Academic Year    | 2023/2024                                                        | Year of study | 1 | Level          | 2-1                                           | ECTS credits 3.0                                                                |
| Туре             | Semestral                                                        | Semester      | 1 | Code           | 5064-762-1105-00-23                           |                                                                                 |
| Workload (hours) | 81                                                               | Contact hours |   |                | C - S 5<br>solving, project or laboratory; TC | E - OT - O -<br>Fieldwork; S - Seminar; E - Placement; OT - Tutorial; O - Other |

Name(s) of lecturer(s) Eugénia Maria Garcia Jorge Anes

### Learning outcomes and competences

At the end of the course unit the learner is expected to be able to:

- Manage and lead in an effective and efficient units / health services. Take responsibility for the management and leadership of general nursing care and specialized.
- Promote continuous improvement of the quality of nursing care.
   Being pomotor agent of change.

#### Prerequisites

Before the course unit the learner is expected to be able to: No applicable

#### Course contents

Management and leadership. Health organizations. Human resource management in nursing. Management of material resources. Information systems in healthcare organizations. Quality Management. Responsibility in health / nursing. Health planning

# Course contents (extended version)

## 1. Management and leadership

- Administration
- Leader and Chief
   Human Relations and Conflict Management
- Health organizations
   SPA, EPE, USF, ACES, ULS, REDES C. C. , S. Mental
   Decentralization of health care
- 3. Human resource management in nursing Management Models - Endowment safe in nursing
- 4. Management of material resources

- The provisioning
   Models of stock management
   Models of stock management
   Information systems and networks
   Depring our part partners
  - Decision support systems

- Decision support systems
  Quality Management
  Indicators of structure, process and outcome
  Processes of continuous quality improvement
  Quality standards of nursing care OE
  Responsibility in health / nursing
  Health planning
  Health planning concepts
  Objectives of planning
  Levels of Planning Normative. Strategic. Tactical. Operational

## Recommended reading

- Tappen, R. M. (2005). Liderança e Administração em enfermagem: conceitos e prática. 4ª Ed. Loures: Lusociência.
   Rego, G. & Nunes, R. (2010). Gestão da Saúde. Lisboa: Prata & Rodrigues.
   Mezomo, J. (2001). Gestão da qualidade na saúde. Manole. S. Paulo.
   DR-Regulamento n. º 533/2014. NORMA PARA O CÁLCULO DE DOTAÇÕES SEGURAS DOS CUIDADOS DE ENFERMAGEM. Diário da República, 2. ª série, N. º 233, 2 de dezembro de 2014. 30247-30254
   Sherman, F., Goodman, A. C. & Miron, S. (2013). The economics of health and health care. Boston: Pearson

## Teaching and learning methods

Theoretical classes, group dynamics and the analysis and discussion of texts. Realization accompanied by works according to the thematic focus specific. Self-directed study based on detailed description of learning outcomes and competencies

#### Assessment methods

- Normal avaliationn (Regular, Student Worker) (Final)

   Practical Work 70% (written work with oral presentation)
   Intermediate Written Test 30% (Test)

   Exam (Regular, Student Worker) (Supplementary, Special)

   Final Written Exam 100% (Exam of overall assessment)

# Language of instruction

Portuguese

This

| _ | Electronic validation           |                                  |                        |                                       |
|---|---------------------------------|----------------------------------|------------------------|---------------------------------------|
|   | Eugénia Maria Garcia Jorge Anes | Matilde Delmina da Silva Martins | Hélder Jaime Fernandes | Adília Maria Pires da Silva Fernandes |
| Г | 26-11-2023                      | 11-12-2023                       | 11-12-2023             | 11-12-2023                            |