

Course Unit	Management and Health Policies in Nursing	Field of study	Nursing
Master in	Nursing in Rehabilitation	School	School of Health
Academic Year	2023/2024	Year of study	1
Type	Semestral	Semester	1
Level	2-1	ECTS credits	3.0
Code	1208-746-1104-00-23		
Workload (hours)	81	Contact hours	T - TP 15 PL - TC - S - E - OT - O -

T - Lectures; TP - Lectures and problem-solving; PL - Problem-solving, project or laboratory; TC - Fieldwork; S - Seminar; E - Placement; OT - Tutorial; O - Other

Name(s) of lecturer(s) Eugénia Maria Garcia Jorge Anes

Learning outcomes and competences

At the end of the course unit the learner is expected to be able to:

1. Effectively and efficiently manage and lead health unit/services.
2. Assume responsibility for the management and leadership of general nursing care and specialized.
3. Promote continuous improvement in the quality of nursing care.
4. Being a change agent

Prerequisites

Not applicable

Course contents

Leadership, supervision and conflict management; Health planning; Health systems; Portuguese Health System; Management and organization of nursing care; Resource management; Quality management.

Course contents (extended version)

1. Leadership, supervision and conflict management
 - Conflict management
2. Health planning
 - Planning objectives
 - Planning levels (Normative, Strategic, Tactical, Operational)
3. Health systems
 - Concept and goals
 - Bismarck Models, and Beveridge and Out of Pocket
 - International comparisons
 - Performance, efficiency and sustainability of a health system
 - Structure, process and result indicators.
4. Portuguese Health System
5. Management and organization of nursing care
 - Professional performance and evaluation
 - Nursing management models
6. Resource management
 - Human resource management in nursing.
 - Safe nursing staffing.
 - Material resource management (provisioning and stock management models)
7. Quality management.
 - Quality management and development of health services
 - Continuous quality improvement processes
 - Nursing care quality standards

Recommended reading

1. OECD. (2010). Health care systems. Disponível em: <http://www.oecd.org/eco/healthcaresystemsefficiencyandpolicyssettings.htm>
2. DR-Regulamento n.º 533/2014. NORMA PARA O CÁLCULO DE DOTAÇÕES SEGURAS DOS CUIDADOS DE ENFERMAGEM. Diário da República, 2.ª série, N.º 233, 2 de dezembro de 2014. 30247-30254 4.
3. Bernardino, M. (2017). Gestão em Saúde. Organização interna dos serviços. Coimbra. Almedina
4. WHO (2010). Portugal health system performance assessment. Copenhaga: World Health Organization. Disponível em: http://www.euro.who.int/__data/assets/pdf_file/0006/131766/E94518.pdf?ua=1
5. Sherman, F. ; Goodman, A. C. & Miron, S. (2013). The economics of health and health care. Boston: Pearson.

Teaching and learning methods

Online classes. The teaching-learning strategies that will be used in this curricular unit advocate the principle of active student participation, mobilizing knowledge and professional experiences, in the discussion of syllabus, in the development of group work and seminars.

Assessment methods

1. Alternative 1 - (Regular, Student Worker) (Final)
 - Intermediate Written Test - 30% (Avaliation test)
 - Practical Work - 70% (Teamworks)
2. Alternative 2 - (Regular, Student Worker) (Supplementary, Special)
 - Final Written Exam - 100% (Exam)

Language of instruction

Portuguese

Electronic validation

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26-11-2023	10-01-2024	11-01-2024	11-01-2024