

Course Unit				Field of study			
	Postgradute Course in Circular and Sustainable Water Design: Health and Wellness			School	School of Hospitality and Wellbeing		
Academic Year	2023/2024	Year of study	1	Level		ECTS credits	5.0
Туре	Semestral	Semester	1	Code	5067-778-1101-00-23		
Workload (hours)	135	Contact hours		40 PL - To			

Name(s) of lecturer(s) Alcina Maria Almeida Rodrigues Nunes

### Learning outcomes and competences

- At the end of the course unit the learner is expected to be able to:
  1. Contextualise the concept of Design Thinking (DT), Creativity and Innovation, identifying its main characteristics
  2. Present creative thinking skills, becoming aware of the mechanisms of a systematised innovation process
- Differentiate DT models
- Understand and critically reflect on the role of DT in organisations, identifying good practices for using it for innovation and for sustainability
   Carry out a complete DT process, applied to problems and/or opportunities identified, running the various DT techniques
   Competently use different tools from different DT kits
   Participate in collaborative and multidisciplinary dynamics typical of DT, managing time and task distribution within group work
   Convey and defend ideas and solutions using oral and visual communication in different formats

#### Prerequisites

Before the course unit the learner is expected to be able to: Not applicable

#### Course contents

Introduction to the Design Thinking concept. The Design Thinking process. The emergence of a project. Empathy. Generation of Ideas. Prototyping and testing. Exhibition and presentation. Pitch Day.

### Course contents (extended version)

- Introduction to the Design Thinking concept
   The DT concept and the fundamental principles
   The relationship between DT, Creativity and Innovation
   The mechanisms of creative thinking

- The Design Thinking process
   Comparison of models phases
   Case Studies of DT application in a business context
  3. The emergence of a project
   Contextualisation of investigation and inspiration techniques
   Conducting Opportunity Mind Maps and an Intent Statement
  4 Empathy
- Empathy
   Use of techniques to develop empathy with consumers
- Formulation of conclusions
   Generation of Ideas
  - Use of idea generating tools Use of idea selection tools
- Fortotyping and testing
   Contextualisation of techniques for elaborating ideas/concepts
   Use of prototyping and validation techniques
   Exhibition and presentation
- - Contextualisation of verbal and visual communication techniques Tools for presenting solutions and getting feedback
- Pitch Day
   Presentation of projects
  - Feedback

### Recommended reading

- 1. Alves dos Santos, J., & Moreira J. (2022). Human-centred vs Planet-centred. In Tschimmel, K. (Coord.), Creativity and Innovation Affairs (pp. 52-53). Edição
- Alves dos Santos, J., & Ividena J. (2022). Framilla Communication of Mindshake.
   Brown, T. (2009). Change by Design. How Design Thinking transforms organisations and inspires innovation. Harper Collins Publishers.
   Tschimmel, K. (2022). Creativity, Design and Design Thinking-A Human-Centred ménage à trois for Innovation. In Raposo D., Neves J., Silva J. (eds.). Perspectives on Design II, vol 16. Springer, Cham.
   Tschimmel, K. (2022). Design vs Design Thinking. In Creativity and Innovation Affairs (pp. 28-29). Edição Mindshake.
   Tschimmel, K. (2018). Toolkit Evolution 6. An E-handbook for Practical Design Thinking for Innovation. Ed. Mindshake.

## Teaching and learning methods

The methodology will include didactic actions of diverse nature that include research, active readings, process analysis, elaboration of learning sheets, experimentation, practical exercises, and collective debates. Classroom activities range from theoretical presentation of concepts (expository method), exploration and application of heuristic tools in group work (active and experimental method)

## Assessment methods

- Alternative 1 (Regular, Student Worker) (Final, Supplementary, Special)
  - Work Discussion 15% (In this point counts assiduity, punctuality and quality participation in exercises and discussions)
     Practical Work 30% (Group work: critical and creative presentation of a Case Study on the application of DT)
     Practical Work 30% (Group work: dossier for monitoring the classes and exercises developed and their analysis)
     Development Topics 25% (Individual work: Personal reflection on the learnings carried out at the Curricular Unit)

# Language of instruction

Portuguese

Electronic validation

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	Alcina Maria Almeida Rodrigues Nunes	Maria José Gonçalves Alves		
Ι	31-10-2023	08-11-2023		