

Course Unit	Internet Services		Field of study	Information Systems	
Bachelor in	Informatics and Communications		School	School of Public Management, Communication and Tourism	
Academic Year	2022/2023	Year of study	1	Level	1-1
Type	Semestral	Semester	1	ECTS credits	6.0
Workload (hours)		162	Contact hours	T 15 TP - PL 45 TC - S - E - OT 20 O -	
Code 9188-320-1105-00-22					

T - Lectures; TP - Lectures and problem-solving; PL - Problem-solving, project or laboratory; TC - Fieldwork; S - Seminar; E - Placement; OT - Tutorial; O - Other

Name(s) of lecturer(s) Joao Miguel Pinto Candeias

Learning outcomes and competences

At the end of the course unit the learner is expected to be able to:

1. Know the fundamentals of the Internet and the access forms to it.
2. Make use of the services associated to Internet. Namely, WWW, email, file transfer, news groups, chat and videoconference.
3. Understand the basic rules for a secure use of the services.
4. To install, configure and use client software for Internet services.
5. To know and use the principal Internet services.
6. To know the privacy and security aspects on using Internet.

Prerequisites

Before the course unit the learner is expected to be able to:
Basic informatics skills.

Course contents

Introduction to computer networks and Internet. Fundamentals, and utilization examples, of services, such as www, email, newsgroups, file transfer, resource identification, name resolution, chat, audio and video broadcast. Type of software. Basic security notions for a secure use of services.

Course contents (extended version)

1. Computer networks fundamentals.
 - Telematics.
 - Computer networks.
 - OSI and TCP model.
2. Internet.
 - Introduction.
 - Communication protocols.
 - Access to the Internet.
3. World Wide Web.
 - Fundamentals.
 - Browsers.
 - Searching information.
 - Web 2. 0.
 - The future of the Web: Semantic Web.
4. File transfer.
 - Fundamentals.
 - Client applications.
 - Operations.
5. Name Service Resolution: DNS.
 - Name space.
 - Client applications.
 - Domain Registration.
 - Hierarchy.
 - Name resolution.
 - Dynamic DNS.
6. Communication by text, audio and video on the Internet.
 - eMail.
 - Newsgroup.
 - Internet Relay Chat.
 - Instant messages.
 - IP Telephony and VoIP.
 - Videoconference.
7. Audio and video broadcast.
 - Introduction.
 - Audio and video transport protocols.
 - Audio and video streaming.
8. Identify and locate resources on the Internet.
 - Uniform Resource Location (URL) and (Uniform Resource Identification).
9. Security.
 - Confidentiality.
 - Malicious software.
 - Data protection.
 - Digital signature.
 - Threats.
 - Protection software.
10. Quality of Service.
11. Kind of software.
12. Security.
 - Digital certification.
 - Public key.
 - Document signing.
 - Document Encryption.
 - Viruses and other malicious programs.
13. Basic configuration of Internet services.

Recommended reading

1. Sousa, J. P. & Gomes, J. P. (2016). Apontamentos da disciplina de Serviços de Internet. ESACT/IPB.
2. António P. F. (2015). Informática e Tecnologias da Informação, Edições Sílabo. ISBN: 9789726187844
3. Ribeiro, N. (2012). Multimédia e Tecnologias Interativas (5ª Edição Atualizada e Aumentada). FCA. ISBN: 978-972-722-744-0.
4. Coelho, P. (2017). Internet das Coisas - Introdução Prática. FCA. ISBN: 978-972-722-849-2.

Teaching and learning methods

For each topic an theoretical introduction will be made using the expository and interrogative method. Also a practical approach will be made using the demonstrative method.

Assessment methods

1. Continuous assessment - (Regular, Student Worker) (Final)
 - Intermediate Written Test - 50% (Minimum mark 7 values in final written exam.)
 - Laboratory Work - 50% (Practices labs. Minimum mark 7 values.)
2. Distributed assessment - (Regular, Student Worker) (Supplementary, Special)
 - Final Written Exam - 50% (Minimum mark 7 values in final written exam)
 - Practical Work - 50% (Minimum mark 7 values.)
3. Erasmus Students - (Regular) (Final, Supplementary, Special)
 - Practical Work - 100% (A practical work about a subject.)

Language of instruction

Portuguese, with additional English support for foreign students.

Electronic validation

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07-10-2022	09-10-2022	10-10-2022	16-10-2022