

Course Unit	-	Field of study	-
	-	School	School of Technology and Management
Academic Year	2022/2023	Year of study	1
Type	Semestral	Semester	1
Workload (hours)	54	Contact hours	T - TP - PL - TC - S - E - OT - O -
		Level	ECTS credits 2.0
		Code	5069-791-1108-00-22

T - Lectures; TP - Lectures and problem-solving; PL - Problem-solving, project or laboratory; TC - Fieldwork; S - Seminar; E - Placement; OT - Tutorial; O - Other

Name(s) of lecturer(s) Claudia Cristina Silva Costa

Learning outcomes and competences

At the end of the course unit the learner is expected to be able to:

1. Understand the concepts of change and administrative reform and digital reform.
2. Explore digital reform strategies for innovation in Public Administration.
3. Understand the predominant role of new information and knowledge technologies in the innovation management of the Public Administration.

Prerequisites

Before the course unit the learner is expected to be able to:
Not applicable

Course contents

1. Administrative Reform and Modernization
2. Digital Modernization Initiatives

Course contents (extended version)

1. Administrative Reform and Modernization
 - Concepts, strategies and examples applied to the municipal context
2. Digital Modernization Initiatives
 - Digital Innovation in Local Public Administration
 - The development of digital public services

Recommended reading

1. Araújo, Joaquim Filipe Ferraz Esteves. 2002. Considerações Sobre o Conceito de Reforma Administrativa, Revista de Administração e Políticas Públicas, Vol. 2, nº 2, pp. 60-63.
2. Carapeto, Carlos e Fátima Fonseca. 2014. Administração Pública: Modernização, Qualidade e Inovação. Lisboa: Edições Sílabo.
3. Fonseca, F., & Carapeto, C. 2009. Governação, inovação e tecnologias: o Estado rede e a administração pública do futuro. Lisboa: Edições Sílabo.

Teaching and learning methods

The contact hours will be focused on discussion and analysis of the syllabus which will be accompanied by interpretation of real and practices situations. The non-face-to-face hours should be used to develop the practical work of applying the acquired knowledge, based on the introspection of the development of skills that allow modernizing and innovating public services.

Assessment methods

- Continuous Evaluation - (Regular, Student Worker) (Final, Supplementary, Special)
- Presentations - 100%

Language of instruction

Portuguese

Electronic validation

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17-03-2023	17-03-2023	27-03-2023