

Course Unit	-	Field of study	-
	-	School	School of Technology and Management
Academic Year	2022/2023	Year of study	1
Type	Semestral	Semester	1
Workload (hours)	54	Contact hours	T - TP - PL - TC - S - E - OT - O -
		Level	ECTS credits 2.0
		Code	5062-717-1101-00-22

T - Lectures; TP - Lectures and problem-solving; PL - Problem-solving, project or laboratory; TC - Fieldwork; S - Seminar; E - Placement; OT - Tutorial; O - Other

Name(s) of lecturer(s) **Elisabete da Anunciacao Paulo Morais**

Learning outcomes and competences

At the end of the course unit the learner is expected to be able to:

1. Know the fundamental concepts associated with the Information and Knowledge Society
2. Understand the role of the Digital Economy in Public Administration
3. Know the main concepts associated with Electronic Government
4. Understand the challenges of Information Management in Public Administration
5. Know the main Public Administration E-services

Prerequisites

Before the course unit the learner is expected to be able to:
Not applicable

Course contents

1. Digital Citizenship and the Information and Knowledge Society 2. The role of the digital economy in Public Administration 3. Electronic Government 4. Information and Knowledge Management in Public Administration 5. Public Administration E-Services

Course contents (extended version)

1. Digital Citizenship and the Information and Knowledge Society
 - Information Society and Globalization
 - Citizenship and digital exclusion
 - Security and privacy
2. The role of the digital economy in Public Administration
 - From Electronic Administration to Digital Administration
3. Electronic Government
 - Definition of e-Government
 - E-Government Maturity Stages
 - E-Government Potential
 - Principles of good governance
 - Implications for Public Administration
4. Information and Knowledge Management in Public Administration
5. Public Administration E-Services

Recommended reading

1. Alves, A. A. & Moreira, J. M. (2004). Cidadania Digital e Democratização Eletrónica. Porto: SPI – Sociedade Portuguesa de Inovação.
2. Cardoso, J. (2014). Sistemas de Informação para a Modernização Administrativa.
3. Alvarenga, A. (2019). Transformação Digital na Administração Pública: Estudo de Caso. Lisboa: Tese de Mestrado - ISCTE.

Teaching and learning methods

Expository and demonstrative methods, for contact with the fundamental concepts and their applications in case studies.

Assessment methods

- Assessment - (Regular, Student Worker) (Final, Supplementary, Special)
- Reports and Guides - 100%

Language of instruction

Portuguese

Electronic validation

Elisabete da Anunciacao Paulo Morais	João Paulo Ribeiro Pereira	Nuno Adriano Baptista Ribeiro
14-11-2022	14-11-2022	22-11-2022